

Methods of Assuring High Quality Care

1 Standards has been set following Federal regulations and the Territorial regulations cited below. Existing standards relative to Maternal Child Health and Crippled Children's programs administered by the Department of Health and standards for hospital in the Virgin Islands has been also incorporated.

- A. Virgin Islands Code, Title 19, Section 229 - "Rules, Regulations and Standards for Hospital in the Virgin Islands."
- B. Virgin Islands Code, Title 19, Chapter 17, Section 278 - "Medical Care for Needy; Federal Aid."
- C. Virgin Islands Code, Title 19, Chapter 17, Section 279 - "Rules and Regulations."

Established consist of:

- a. Authorization and review by the Medical Consultant and Social Worker for specified referrals as well as by the Dental Consultant on certain dental referrals.
- b. Utilization Review activities especially for inpatient hospital care and drug services.
- c. Surveys of Providers
- d. Improvement and simplification of referral services, records and forms to facilitate accessibility of services to the recipient.
- e. Promotion of active cooperation and coordination among Department of Health and Department of Social Welfare.
- f. Manual of policies and procedures and issuing written instructions as needed.
- g. Supervisory and field visits from staff at State level.